

**Department of Information Services
CUSTOMER ADVISORY BOARD**

**April 24, 2000
Meeting Minutes**

Members Present:

**Thomas Bynum, Chair, Employment Security Department
Doug Tanabe, Vice Chair, Department of Personnel
Jim Albert, Office of the Attorney General
Brad Babayan, Department of Veteran Affairs
Brian Backus, Office of the Administrator for the Courts
Roger Dodd, Department of Revenue
Jim Eby, Department of Fish and Wildlife
Dan Fannin, Center for Information Services
Sue Fleener, Department of Licensing
Phil Grigg, Department of General Administration
Sheryl Hall, Department of Retirement Systems
Marla Kentfield, Office of State Treasurer
Mike Kretzler, Utilities & Transportation Commission
Kathy May, Department of Transportation
Bob Monn, Department of Ecology
Tom Neitzel, Health Care Authority
Dan Parsons, Washington State Patrol
Herb Potter, Department of Agriculture
Patty Prouty, Secretary of the State
Susie Smith, State Auditor's Office
Shelagh Taylor, Department of Labor & Industries**

DIS Staff present:

**Steve Kolodney, Director
Mike Curtright, Computer Services Division
Mike McVicker, Telecommunication Services Division
Lance Calisch, Management & Oversight of Strategic Technologies
Lourdes Collins, Management & Oversight of Strategic Technologies
Dave Kirk, Digital Academy
David Koch, Management & Oversight of Strategic Technologies
Laura Parma, Interactive Technologies
Darrel Riffe,
John Saunders, E-Commerce**

Call to Order - Thomas Bynum, DIS Customer Advisory Board Chair, called the meeting to order at 1:30 p.m.

Mr. Bynum awarded the floor to Steve Kolodney and Mr. Kolodney thanked folks for the large participation in the recent Symposium. He stated there has been an overwhelming demand to repeat the Symposium and so they will hold another on May 22. The DIS website is currently open for registration.

Mr Kolodney also mentioned John Saunders and Mike McVicker as current recipients of the Governor's Distinguished Management Award.

The floor went to Mr. Jim Albert, Office of the Attorney General, and he made the announcement that Christine Gregoire will be a speaker at the coming Forum 2000 breakfast, which is free, and invited all to attend. He passed around a sign-up sheet to get an idea of who would attend.

SUB-COMMITTEE REPORTS

Infrastructure - Phil Grigg

Currently working on three issues. Darrell Riffe is working on a facility offering and with a target for early June, with the facility being available and open for business in July.

Mike McVicker has been working on the Windows 2000 server project. Phil handed the lead to Mike and handed out a 1-page status report. Mike was asked to define 'Forest' to the group and described it as a root set of servers that defines participants – the Microsoft mail server is a part and centrally administered WAN environment.

Technical Architecture – John Saunders

Mr. Saunders reported on 3 active areas of

Digital Academy - Dave Kirk

Prospective Budget/Next Biennium

Security Policy

CAB Roles

New Business

Listserv

Meeting adjourned. Next meeting June 26, 2000 (May 22, has been cancelled.)